

Twitter NeighborNest 2018 Impact Report

Mission

The Twitter NeighborNest is a family-friendly technology learning center with a mission of creating new possibilities by cultivating technological literacy and a love of learning. We welcome and celebrate residents of the community, professionals from local nonprofit organizations, and Twitter employees.

We are committed to:

Digital Literacy | Digital Citizenship | Equality & Underrepresented Minorities in Tech | Family Homelessness | Capacity-building for local NGOs

Ways we invest in our partnerships:

Computer Literacy | Internet Safety | Coding for Kids | Career Panels & Tech Visits | Hosted Meeting & Event Space | Family Programs

Visitors of the Nest

4840

Residents and nonprofit professionals served from the community.

Programming

1300

Hours of programming

Volunteers

170

Visits from Twitter volunteers

250

Hours of volunteer service



Volunteering at the Nest is a great dose of perspective. We work with relative experts in computers at Twitter, so it's important to recognize that not everyone has those skills, and even more important to try to bridge the digital divide."

– Twitter volunteer, Revenue Operations, after Digital Literacy program



Community Programs



Youth and adults trained on **digital literacy** and **digital citizenship**



Youth and adults engaged in **coding workshops**



Youth and adults engaged in **career panels and site visits**



Nonprofit professionals hosted for **meetings & events**



Families served

Nonprofits Served:

- At the Crossroads
- Boys & Girls Club
- Bay Area Video Coalition
- Bay Area Women's & Children's Center/Tenderloin Community School
- Catholic Charities
- Code Tenderloin
- Compass Family Services
- Community Tech Network
- Department of Youth & Their Families
- Edgewood Center for Children & Families
- GLIDE Foundation
- Filipinos in Tech
- Hamilton Families
- Larkin Street Youth Services
- Mission Economic Development Agency
- Raphael House
- Reading Partners Bay Area
- SF Public Library
- SF Tech Council
- Tenderloin Economic Development Project
- United Playaz



“ Starting out as a homeless family with an infant son, I have used the Nest to become stable in my housing, parenting and so many other parts of my life. I value the Nest in my life. ”
– NeighborNest client



“ Every other month, the Nest has hosted our cohorts in an on-site tech visit. These visits create hope and support increased self-esteem because they are engaged with dignity and respect ”
– Program Director, Code Tenderloin

